

# Complying with the Victims' Code and Understanding Government Action

[ETC Venues, One Drummond Gate, Victoria, London, SW1V 2QQ](#) | Weds 11 October 2017

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction - **Roger King**, Director, *Stronger and Safer Solutions*

## 11.05 Meeting the Victims Code and Assessing Future Reform

- Victims' Code: effective compliance and meeting your obligations
  - An effective police response from initial contact and beyond
  - Establishing successful partnership working across local agencies
  - The role of PCCs in commissioning victims' services
  - Working with victims to support them through the court process
  - Measuring performance: monitoring compliance and implementing feedback
  - Future reform: enshrining victims' rights in law
- ⇒ **Baroness Newlove**, *Victims' Commissioner for England and Wales*
- ⇒ **Catherine Hinwood**, *Deputy Director, Victim and Witness Policy, Ministry of Justice*
- ⇒ **Mark Castle OBE**, *Chief Executive, Victim Support*
- ⇒ **Zeb Johnson**, *Operations Manager* and **Liz Olney**, *Deputy Director Customer Change and Innovation, HMCTS*

13.15 Networking Lunch

## 14.00 Learning from Good Practice and Case Studies

- Case studies of Code compliance and supporting victims
  - Cross-agency working to develop effective local working
  - Promoting victims' rights: disseminating information and ensuring awareness of the support available
- ⇒ **Kathy Boardman**, *Assistant Director for Victim Services, Catch22*
- ⇒ **Tony Deacon**, *Operational Co-ordinator, Operation Hydrant*
- ⇒ **Frank Mullane**, *CEO, Advocacy After Fatal Domestic Abuse*

15.30 Event Close

[Event Page](#) | [Register Online](#)

For more information contact [Customer.Services@westminster-briefing.com](mailto:Customer.Services@westminster-briefing.com) | 020 7593 5657

# Booking Form

## Pricing (excl. VAT)

Private Sector	1 Place: <b>£295</b>   2+ Places: <b>£245</b> each
Public Sector & Not for Profit	1 Place: <b>£245</b>   2+ Places: <b>£195</b> each

## Delegate Details

Delegate Name	Position	Email	Briefing Title	Date
1.			Victims Code	11.10.17
2.				
3.				
Total number of places:				

## Booker Details

Name:	
Position:	
Organisation:	
Address:	
Telephone:	
Email:	

## Method of Payment - please tick

<input type="checkbox"/> Please <u>invoice</u> my organisation for £ ..... + VAT (at 20.0%)	Quote P/O No:	
---	---------------	--

If you have a Westminster Briefing Loyalty code please enter it here:

<input type="checkbox"/> I wish to pay by <u>credit card</u> VISA, MASTERCARD OR AMEX /GPC card
---

Name on Card:		Credit/GPC Card Number:	
Valid From:		Expiry Date:	
3-digit Security Code:		Telephone Number of Cardholder:	

## Invoice Details - if different from above

Name :		Position:	
Organisation:			
Cost Centre Code:			
Address:		Email:	
ACCOUNTS Telephone:			

I/We agree to notify you of all cancellations and changes in writing no later than 30 days prior to the date of the event. I/We further agree to pay £150 administration charge per place on cancellation. If registration or cancellation is received less than 30 days prior to the date of the conference the full delegate fee is payable, however a substitute may be sent.

PLEASE NOTE WE INVOICE UNDER THE NAME "DODS PARLIAMENTARY COMMUNICATIONS"

Signed / Name:

Date:

Please return by fax to **020 7593 5501** or by email to [customer.services@westminster-briefing.com](mailto:customer.services@westminster-briefing.com)