

Transport Accessibility

Improving public transport for disabled people

Central London | 19th September 2017

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

11.05 Morning Policy Session

- Draft Accessibility Action Plan 2017: What should be included?
- Equality Act 2010: Changes for taxi and private hire vehicles
- Promoting physical accessibility and eliminating poor provisions
- Improving behaviour towards disabled passengers
- Better training for staff across public transport
- Providing clearer information for disabled people

⇒ **Angela Greenaway**, Head of Transport Accessibility & Inclusion Strategy,
Department for Transport

⇒ **Faryal Velmi**, Director, Transport for All

⇒ *More speakers tbc*

13.15 Networking Lunch

14.00 Afternoon Practice Session

- Best-practice case studies from Local Authorities and Transport Bodies
- Sharing strategies in improving services for disabled people
- Understanding the different needs for passengers

⇒ **Stephen Brookes MBE**, Ambassador, Disability Rights UK

⇒ *More speakers tbc*

15.30 Chair's Summary & Event Close

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