

Transport Accessibility: Improving Public Transport for Disabled People

[Etc Venues Liverpool Street, 4-12 Norton Folgate, London](#) | Tuesday 19 September 2017

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction - **Graham Neale**, *Sustainable Communities*

11.05 Morning Policy Session

- Draft Accessibility Action Plan 2017: What should be included?
 - Promoting physical accessibility and eliminating poor provisions
 - Improving behaviour towards disabled passengers
 - Better training for staff across public transport
 - Providing clearer information for disabled people
- ⇒ **Angela Greenaway**, *Head of Transport Accessibility & Inclusion Strategy, Department for Transport*
- ⇒ **Simon Lusby**, *Senior Strategy & Planning Manager (Surface Public Transport), Transport for London*
- ⇒ **Faryal Velmi**, *Director, Transport for All*
- ⇒ **Louise Coward**, *Insight Manager, Transport Focus*

13.15 Networking Lunch

14.00 Afternoon Practice Session

- Best-practice case studies from Local Authorities and Transport Bodies
 - Sharing strategies in improving services for disabled people
 - Understanding the different needs for passengers
- ⇒ **Stephen Brookes MBE**, *Ambassador, Disability Rights UK & Non-Executive Director, Blackpool Transport*
- ⇒ **Mark Dyer**, *Lead Inclusive Design, High Speed Two (HS2) Ltd*
- ⇒ **Gary Mazin**, *Disability Awareness Trainer, Enhance the UK*

15.30 Chair's Summary & Event Close

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