

# Freedom to Speak Up: Improving Whistleblowing in Healthcare

[110 Rochester Row, Victoria, London SW1P 1JP](#) | Thursday 8th December 2016

10.15 Registration & Morning Refreshments

11.00 Chair's Introduction

11:05 Morning Keynote Address:

- ⇒ **Dr Henrietta Hughes**, National Guardian
- Update on the work programme of the National Guardian office

11.30 **Morning Session: Improving Whistleblowing Practices in Healthcare**

- Updated on progress made nationally on the Freedom to Speak Up agenda
- Embedding the principals of the national integrated whistleblowing policy
- Developing the role & skills of your local FTSU Guardian
- How have other trusts appointed and supported their FTSU Guardians?
- Improving whistleblowing procedures in primary care
- Installing confidence to raise concerns at all levels
- Establishing blame-free investigations to establish the facts
- Ensuring lessons are learned from investigations and working practices are improved
- Engaging with senior management & board members to improve your processes
- ⇒ **Neil Churchill**, Director of Patient Experience, NHS England
- ⇒ **Sonia Pearcey**, Ambassador for Cultural Change & Freedom to Speak Up Guardian, Gloucestershire Care Services NHS Trust
- ⇒ **Heather Bruce**, Freedom to Speak Up Guardian, University Hospitals of Morecambe Bay NHS FT

13.15 Networking Lunch

14.00 **Afternoon Session: Learning From Good Practice**

- Embedding the national approach into your local policy
- Effectively supporting staff throughout the process
- How can Freedom to Speak Up Guardians learn from each other?
- Effective methods of training staff and raising awareness
- ⇒ **John Short**, Chief Executive, Birmingham and Solihull Mental Health NHS FT
- ⇒ **Nigel Leonard**, Executive Director, South Essex Partnership University NHS FT
- ⇒ **Francesca West**, Deputy Chief Executive, Public Concern at Work

15.25 Chair's Summary

15.30 Event Close

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